

Science and Technology Facilities Council

ISIS Neutron and Muon Source



How the ISIS accelerator weathered the Covid-19 storm

Julian Brower CEng FIET Performance Improvement, ISIS Accelerator



1 Introduction to ISIS

2 UKRI STFC Covid response

3 ISIS response to Covid

4 Questions





STFC Rutherford Appleton Laboratory



Diamond Light Source



ISIS Neutron and Muon Source

World class Spallation Neutron and Muon Source since 1985

- Flagship STFC facility, over 400 staff
- Up to 2,000 visiting scientists, 1,000 experiments and 600 papers per year



Clean energy / Environment





Materials / Engineering



Pharmaceuticals / Healthcare



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UK response to Covid

23 March 2020

UK Prime Minister, Boris Johnson, addressed the UK on Coronavirus

People in the UK advised to:

- Stay at home
- Only shop for basic necessities, as infrequently as possible
- Do one form of exercise a day
- Travel for medical need allowed, to provide care or help vulnerable
- Travel to and from work, but only where absolutely necessary and work cannot be done from home



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Coronavirus alert levels in UK



UKRI STFC response to Covid

STFC/UKRI executive are dealing with the pandemic

Gold team UKRI board members

Silver team Executive teams from each council within UKRI

Bronze team Senior leadership teams within STFC



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Bronze team activities

- Planning prior to Covid-19 arriving in the UK and the response as the pandemic progresses
- Initially meeting daily
- Implementing safety measures
- Monitoring staff, site usage, safety issues, etc.
- ISIS departmental level business continuity team meetings
- Weekly all staff webinars from March 2020



ISIS Neutron and Muon Source **Note:** STFC Operational Alert Levels (which refer to operational capability on our sites) do not directly map to UK Government Alert Levels (which relate to the prevalence of Covid-19 in the community)

Control measures



Controls mitigating the transmission of infection on STFC sites



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Covid-19 rates and site occupancy

Initial occupancy critical staff only

- Focus on:
 - Making safe
 - Covid response strategy
 - Essential maintenance
- Covid rates increased in the local area after Christmas 2020 in build up to beam
- ISIS Target Station 1 and 2 occupancy rates remained similar throughout



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Covid-19 rates (Vale of White Horse, Oxfordshire)



Dr. Xavier Queralt Compte. Health Physics

Survey questions asked

- 1. What activities and measures occurred at the first lockdown?
- 2. What happened during lockdown leading to machine operations?
- 3. What significant things contributed to success or failure of processes and system performance & reliability?
- 4. What lessons were learned and kept for the 'new normal'?



ISIS Operations

- Legal requirement to staff operations
- 8hr to 12hr shift, 3 to 2 crew, 2+1 handovers, Police authority
- Stringent double cleaning, own food & drink, no sharing
- Directional corridor route plans, toilets, masks, sanitisers
- Emergency alarm investigation team restructured 1+2
- EO's and crew; critical maintenance and repair risk assessments
- RAMS trailed to bring minimum staff on site for machine turn on

- Positive response for new 12 hour shift patterns
- Crew had greater responsibility improving morale
- Main Control Room swipe access now limited



ISIS Diagnostics

- End button to stop statistics; treated as shutdown
- Machine physics cancelled, non operational work, PhD's delayed
- Maintaining group cohesion: virtual meetings, daily catch ups
- Setup alternative control desk in Main Control Room annex
- Reschedule working rotas; day by day,
- New learning of remotely operated machine, concerns by management
- Machine tuning from home had big challenges but were overcome
- Biggest challenge, which support staff available
- Overcome building access challenges
- Training new staff with limited operational time and coordination

Take away

200

• Promote positivity and creativity to overcome problems

Health Physics

- Initial input to ISIS business continuity team
- Initial flurry for IT systems reusing laptops (waste inventory, surveys) as many staff not worked from home previously
- Radioactive materials, targets and samples made safe, no leakage
- Staff retained for stack monitoring, sealed source security, (complete with official working documents for Police)
- Measuring Gamma, Beta and Tritium data maintained
- Risk assessments prepared, personal protection equipment (PPE) sourced and instructed
- National ventilation programme, learnt how to manage workspaces

- Successes: group cohesion, flexibility, and supporting logistics
- Working with plant section has greatly increased ventilation systems: work areas, experimental cabins and ISIS main control room
- New building controls; occupancy, limited access greatly improved



ISIS Controls

- Treated as shutdown, no specific changes
- Meeting to manage projects in lockdown
- Maintaining group cohesion, virtual meetings, daily catch ups
- Reschedule working rotas, call out mechanism, building access
- Manage staff reaction to Covid-19
- Control system already available on line though Vista and Exceed
- Some specific adjustments for Cryogenics and cooling systems
- Start-up was like normal start-up

- Working from home is now affirmed as viable and may be extended: hybrid working
- Concerns over losing team work/social interaction





Low Energy Beams

- Switched everything off, treated Covid as shutdown
- Line managers returned to learn Covid working practises
- Generic 'Pick and Mix' RA's developed, simple and quick
- Home production line activities short lived (insurance)
- Most activities were single person operations, rapid return
- Returned to operations without issue

- Everybody is different and has different work needs:
 - Practical vs administration roles, single people vs families
- Flexible working from home for training, analytical software, programming, health and safety

Mechanical Engineering

- Treated as shutdown, safe switch off, Legal requirements covered,
- water quality, legionella, conductivity
- Senior leadership teams planning and governance meetings
- Risk assessments for operations and maintenance, new control measures
- Personal protection equipment hard to find, national shortage
- Staff redeployed: ventilators, masks, sanitary, police force
- Pilot tasks, learned, refined and implemented
- Focus on restarting projects Tank 4 and Target Station 1
- All governance in place for August start up
- High staff conformity, speedy and successful staged return

- Working from home more transparent through IT: security, Teams/ Zoom
- Teams site now fully engaged
- Much more equipment/plant monitoring taking place
- Working from home courses, training, health and safety, projects





Targets and Experiments

- Instruments left in safe operational state
- Existing users sent home, new users cancelled and staff minimised to health and safety/essential only
- Computers/ broadband/ chairs/ as staff worked from home on project, data analysis, planning tasks, and personal development
- Covid-19 protocols, cabin issues, passing places, airflows
- All tasks risk assessed, building supervised, reviewed line management approval
- Experiment challenges, user samples posted, assembled components
- A new cloud computing software platform called IDAaaS (ISIS Data Analysis as a Service) allowed data sharing worldwide

- Group cohesion via virtual coffee catch ups and open and honest, collective decisions, staff empowerment
- Delivered 1660 User days

RAL Estates

- Responsibility to maintain site security, access, maintenance and safety, Joining each departments' needs into common language and controls
- Learning continuously as knowledge changed: surfaces to airborne
- Supply chain and service providers challenged for PPE availability
- Coordinate local teams to manufacture personal protective equipment: Screens in technology, sanitiser stations in ISIS
- Internal challenges burst water and supply failures
- Important to record all reasons for decisions

Positives:

Estates projects gained budgets, unhindered work, carbon reduction grant to install photo voltaic site wide, site development work

2020/21 Installations

Site	Panels	MWH	Annual CO2 offset Tonnes	Annual Saving
DL	4668	1225	362	£185,000
RAL	8995	3516	932	£410,000
Total	13663	4741	1294	£595,000





Record performance

- Cycle 2019/02 record day 5.64 mAh
- Cycle 2019/04 record day 5.84 mAh
 - Availability 95%
- Cycle 2020/02 record day 5.87 mAh
 - Maximum beam 245 µA for 24 hrs (2 minutes off)



• 78/107 scheduled days >5mAh in 2020



Headlines

- Throughout pandemic, there was no evidence of Covid transmission on-site
- ISIS/STFC succeeded in keeping staff safe and avoided long isolations times
- ISIS/STFC complied with all Government advice and guidance
- ISIS gained a lot of experience in how to maintain operations with fewer staff on site and a remote user community
- ISIS has learned some unique lessons that will be factored into the departmental business continuity plan to help us manage future pandemics



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Questions?

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